

October 7, 2023

Dear Valued Customer,

We are pleased to announce that your Visa EC dollar renewal credit card will be co-branded with the American Airlines AAdvantage[®] and all cardholders will now be able to earn American Airlines AAdvantage[®] miles.

Visa (EC dollar) credit card customers, who are not currently registered in the AAdvantage[®] programme will also be issued our new VISA AAdvantage[®] co-branded card and automatically enrolled into the programme from November 2023. Your new co-branded card provides ultimate purchasing power with VISA's international acceptance and security, combined with access to the world-wide recognized AAdvantage[®] Loyalty Program. Cardholders will enjoy exciting benefits of earning and redeeming miles on American Airlines, oneworld alliance partner airlines and other approved AAdvantage[®] programme participants.

Existing AAdvantage[®] Cardholder Members

Existing AAdvantage[®] programme members will continue to earn and redeem miles on your existing AAdvantage[®] account, when performing transactions with your new Visa AAdvantage[®] co-branded card.

New AAdvantage[®] Cardholders

We recognize that some customers may already be a member of the AAdvantage[®] Loyalty Program, independent of being a cardholder. Therefore, to ensure that your existing AAdvantage[®] account is linked to your new Visa AAdvantage[®] co-branded card, kindly send an email to **cardservices@ecabank.com** on or before October 25, 2023 advising us of your card account number, your AAdvantage[®] account number and your name as registered on your AAdvantage[®] account. If we do not hear from you by this date, a new AAdvantage[®] account will be created for you.

We encourage you to visit www.aa.com to learn more about the benefits and

features of the AAdvantage[®] Loyalty Program.

Collection of Renewal Cards

In the coming weeks, we will update you regarding the location for the collection of your card. If you are traveling or require your card before you hear from us, please call **480-6154** or email **cardservices@ecabank.com** to arrange an earlier collection date. We apologize for the delay in the availability of your renewal card.

Thank you for making ECAB your Bank of Choice and Financial Partner for Life.

Yours sincerely,

Sonya Roberts-Carter Senior Manager- Operations



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